

The Agency Crisis Management Transformation Playbook



In the past year, there has been a drastic increase in civil unrest and domestic terrorism. Simultaneously, natural disasters are becoming more common and increasingly devastating. As these types of emergencies become more prevalent and intense, the Federal Government must be able to quickly detect and identify critical events, as well as communicate about these events as they unfold with government facilities, staff, satellite offices and other stakeholders.

Government agencies can no longer afford to fall behind on digital transformation or use outdated tools. The ability to quickly and effectively communicate with agencies and the public has never been more important. In a crisis situation, all agencies need fast, relevant risk intelligence integrated into a critical event management platform, so swift and appropriate action can be taken.